

Manual:	ISO 9001:2015 Quality Management System		Section:	5.2 Quality Policy
Issue:	4		Date:	22/06/23
Version:	1		Page:	1 of 1

QUALITY POLICY

The Makita global vision is that society and global communities should be able to develop for themselves, and future generations. By providing the tools, Makita is ensuring that anything is possible. This will be achieved through the initiatives that guide our business, including ensuring product and service quality and innovations, and works with the requirements of the environment, safety and security.

This will also ensure that Makita maintains its position as the world's leading manufacturer and supplier of power tools and accessories in its chosen markets.

Makita UK supports the global vision, values, strategy and objectives to ensure that we provide accurate responses and delivery of products and services that meet our customers and stakeholders needs and expectations.

The leadership and all employees within Makita UK are committed to our Quality Management System, that is certified to ISO9001:2015 to ensure we put in place the framework and resources that supports everyone in the business to achieve our key quality objectives of timely and accurate responses and delivery, including throughout our supply chain. To maintain and enhance our customers and interested parties' satisfaction.

Our Quality Management System also supports our learning and development, that we continually monitor and evaluate, and improve our processes across all of our operations, to achieve consistent performance and service that Makita (UK) Ltd continue to pursue.



H Terajima
Managing Director

Date: 22nd June 2023



Uncontrolled when printed.

Company confidential